

The Beeches Medical Practice

PATIENT PARTICIPATION GROUP MEETING

Thursday 1 September 2022 – 4:00 to 5:00pm

at Christ Church, Bayston Hill (in the foyer)

Minutes

1. Present: Nicky Perks, Terry Seston, Mark Underwood, Tony & Nikki Fox, Vallerie Collard, Delores Vaughn, Tracey Hanan(minutes)

Apologies: Anne Chalkley, Mark Underwood(rescinded), Geoff Garrett, Maggie Hitchens

2. Minutes of last meeting:

Phone problem, NP thinks it is sorted, no other feedback to say a problem

Dashboard – NP gave out an updated version as info given out last meeting didn't include changing systems coming out of covid, up to date figures include more face to face appts, will give a better idea

Dorrington capacity 50% - NP issue is staffing – we use it as much as possible, would need more admin & reception staff, we have been recruiting since April, 2 new receptionists, 1 declined, other didn't work out –re advertised, appointed a part time person, may have one more in pipeline – still need a dispenser, media coverage is not helping

TS - Gill, the minutes secretary retired and we sent flowers, thank you card received

Flu injections – NP hoping vaccines will be delivered end of sept, hope to do flu clinics in October on Saturdays in Christ Church. Will contact patients via messages and letters, then patients will be able to phone and book in, also evening sessions. We are not doing covid vaccinations. Covid vaccinations will be available at at Robert Jones Agnes Hunt, Emanuelle Church and other places including the buses. Eligibility for covid jabs makes combining with flu jabs complicated. We want to make sure we can give everyone the flu jabs as soon as pos. Let everyone know there will be clinics in Oct on Saturdays and evenings

3. AOB:

NF Are we ever going to have a GP at the meeting? – NP – Dr Jutsum was intending to come but he is on call so can't make it.

4. Provision of health services in Shrewsbury:

MU went to consultation, only 4 people went, there were 10 or 11 at morning session, general concern is transport to hub, no firm answer – they are looking at it. MU shared the presentation previously, open letter on facebook raised some relative points – did practice hold same concerns? Hub reception/waiting room will be huge to cope with 40,000 patients – NP there will be separate waiting areas for each practice, there will be areas that will be able to be used if you want to speak to receptionists in private. We have fought very hard to keep practices separate. NF if we are going to have so many appointments, how will the transport infrastructure cope? NP still in discussion stages, not sure what other services will be there, there will be X-rays, podiatry, district nurses, midwives, physio's, mental health practitioners etc, building will be enormous, 3 floors. Have talked at length about car parking and transport. MU practices will share resources? NP we share resources now, mental health physio's etc are already shared. MU could doctors

also give services in Bayston Hill if they had the money – NP if we had the money we could build a surgery in BH but would it be better than the service in hub? If we had an option to improve the services here we would. MU some practices have withdrawn from the hub. NP started with 8 practices, now 6. MU what will happen if the practices pull out? NF What will happen to the existing Bayston Hill building? NP Bayston Hill will be relinquished, Dorrington will remain with pharmacy, there will also be pharmacy services in the hub, you could nominate the hub as your pharmacy but you will still be able to use Dorrington pharmacy. TS Will BH still be open – NP – no but Dorrington will still be open. Dorrington was purpose built whereas BH was a house that has been remodelled.

VC how will Beeches cope until this happens – NP we will continue as we do at present

NP - Patients will still be able to choose to go to Dorrington or the Hub

NP – NHS is changing, without having to see a GP you can now book say a physio

MU back to the letter on facebook – if practice sees something like this can the practice reply – NP – we can't comment on these things our hands are tied. Info needs to be factual. NF – did anyone reply to the letter – NP yes they did .

MU regarding the announcement of venue - how can the practice put out the information and make it visible NP email about the venue went out at the same time as we found out about it. MU practice should be the ones who distribute the information

NP - A letter will be going out to every household and Delores will put it in village newsletter

MU – could we add to the letter – if you have questions please ask the practice – NP not practical

NP if we don't move, we will not be able to work from BH as it is not fit for purpose.

NP we can fight our corner but we won't have control over everything ie the building and the transport links will be out of our control.

NP – they have announced that there is potentially another site? No idea where it is

NP has had conversations with the engagement team and they want Gareth Robinson to attend our next meeting to answer our questions.

MU – shouldn't there be an open public meeting? TS People from all areas are concerned about transport issues

MU wants Gareth Robinson to come to PPG meeting but would prefer them to come to a public meeting for Beeches patients to answer questions

NP – anyone can come to a PPG meeting so the PPG meeting could be a public meeting NP can't mislead them but we could do it if we had a big enough venue

MU – public meeting could be too big? TH patients could submit questions then those submitting questions could come to the meeting MU could still be too big, upon reflection, we should ask Gareth Robinson to come to PPG

MU – if we ask people to submit questions, it will also enable us to see how much concern there is, perhaps we can add it in to the letter being sent to patients, we could set up an email address for questions to be submitted

NP will need to close the email address after the consultation

MU – we can have email address open for limited time – letter in the villager in October email address will only be available during October

NP – Not related to the opening of the hub but Dr Laycock is retiring end of November, Dr Morgan is going to be a partner, Dr Middleton is leaving

NP we will amend letter and it will go out next week and we will ask Gareth Robinson to attend a November meeting

5. PPG Finance:

NF we have money in the bank £1,151.50 in bank, £40 sale of painting was used to send flowers to Gill what will we do with the money? TF – we were going to use it for a blood pressure monitor for Dorrington? Can we do that? NP will find out cost

6. Appointment of new chair:

TS is retiring has done 11 years, time for new blood, we need a new chairman, last time nominations were sent to minutes sec and voting forms were sent to members, he does not want to stay until we find a replacement MU yes good plan

NS will speak to Gareth Robinson and arrange next meeting

NF is there still a necessity of having PPG? TS it used to be a requirement NP most surgeries still have a PPG, it is your group

MU – NP get a date TH sort out email, if we have no chairman – agree who will chair for the day, then discuss if PPG should continue

NF elderly population there is too much apathy

MU – we will still need the PPG

TS – TH please send an email to members and ask for chairman volunteers

MU we acknowledge TS contribution over the years THANK YOU

TS thank you to all the doctors and everyone

Date of next meeting to be advised once arranged with Gareth Robinson

Meeting closed 5:15